

freemans.com



Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including the For Freemans Official Use Only box using a ball point pen and send it to:

Freemans PLC
1 Amberley Street
Sheffield
S9 2FS

Service User Number

6 | 9 | 6 | 3 | 8 | 8

FOR FREEMANS OFFICIAL USE ONLY

This is not part of the instruction to your bank or building society.

Please select **one** of the following payment options

Full
Balance

☐

Minimum
Payment

☐

Interest
Opt-out

☐

Name(s) of Account Holder(s)

Bank/Building Society account number

Branch Sort Code

Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

Reference Number

Instruction to your Bank or Building Society

Please pay Freemans PLC Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Freemans PLC and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit **Freemans PLC** will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request **Freemans PLC** to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by **Freemans PLC** or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when **Freemans PLC** asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us